



MIT SIS SELECTION
RINELA

Hotel Description 2026

5* ultra-all-inclusive family resort on the finest sandy beach of Northern Crete

- 5* ultra-all-inclusive 24h
 - Mitsis Selection
 - Beachfront resort in Crete ideal for families
- Located on one of the finest sandy beaches in Northern Crete
- 5 à la carte restaurants, 3 food outlets & 7 bars opened daily
 - Authentic Cretan gastronomic experience
 - Amazing sunset over the Cretan Sea
- Nestled in the vibrant heart of the village Kokkini Chani





MIT SIS SELECTION RINELA

Overview

Mitsis Selection Rinela is a rich ultra-all-inclusive 24h 5* family resort in Kokkini Hani, Crete, located right on a Blue Flag awarded beach. Designed for a truly elevated holiday experience, the hotel now offers enhanced accommodations with private and sharing pools, expansive public spaces, and upscale facilities and services. Guests can indulge in 7 themed restaurants and 8 bars, all open daily, and unwind at one of the 393 beautifully renovated rooms, suites and villas, pool areas, and common spaces, reflecting a fresh era of Greek hospitality. Whether travelling as a family, solo or with your significant other, Mitsis Selection Rinela invites you to experience the holiday you've been dreaming of all year.

Address & Contact Details

Kokkini Hani - Crete - Greece
Post Code 71500
Longitude +35°19'51.30"
Latitude +25°15'48.33"
Tel. +30 2810 761 713
E-mail rinela.info@mitsis.com, rinela.res@mitsis.com
Website www.mitsis.com

Other Information

Year of operation: 1990
Year of renovations: 2018 public areas | 2020 86 superior rooms | 2021 106 superior rooms, villas, suites and maisonettes, 2 new à la carte restaurants | 2022 196 new rooms
Number of buildings: 33

Distances

Heraklion Town: 12 km
Airport: 10 km
Port: 11 km
Creta Aquarium: 2 km
Watercity: 1 km
Beach: on the beach
Bus stop: nearby the hotel
Pharmacy: opposite of the hotel
Doctor: inside the hotel
Private clinic: 4 km
General Hospital: 12 km
Anissaras: 15 km
ATM: next to the reception

Awards & Certifications

Official rating: 5*
Bike Friendly Hotel '21 by NATTOUR in cooperation with the Hellenic Society for the Protection of Nature (EPPF)
Blue Flag Beach certification
Certification of Cretan Cuisine by Agronutritional Cooperation
Certification of Cretan Taste by Agronutritional Cooperation



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Eco-label, Blue Flag by the Foundation for Environmental Education (FEE)
Eco-label, Green Key by the Foundation for Environmental Education (FEE)
Greek Breakfast, certified by TÜV Hellas and officially awarded by the Hellenic Chamber of Hotels
Health First Protocol by the Hellenic Chamber of Hotels
ISO 14001 by TÜV Hellas (TÜV Nord)
ISO 22000 by TÜV Hellas (TÜV Nord)
Safe Restart by TÜV Hellas (TÜV Nord)
Travelife Gold by the Association of British Travel Agents (ABTA)
Multiple awarded by Booking.com, Holiday Check, Hotels.com, Kayak, IDA Awards, Trip Advisor, Tui & World Luxury Hotels

Accommodation

Whether in the main building, the bungalows or in the profuse gardens, all guest rooms are carefully appointed and offer all the comforts of a 5-star resort. All room pools are heated to a standard temperature.

393 rooms in total (main building & bungalows)

119	Superior Double Garden View
82	Superior Double Sea View
5	Superior Double Sea View (Customized for Mobility needs)
24	Superior Double Sea View Sea Front
13	Superior Double Swim Up Sharing Pool
24	Superior Double Swim Up Sharing Pool Sea Front
31	Superior Bungalow Private Courtyard
9	Junior Suite Garden View
4	Junior Suite Sea View
5	Junior Suite Swim Up Sharing Pool
19	Family Suite Private Courtyard
27	Family Suite Swim Up Sharing Pool
8	Family Two Bedroom Suite Swim Up Sharing Pool
7	Suite Swim up Sharing Pool
4	Suite Sea Front Sharing Pool
1	Suite Swim Up Private Pool
6	Villa Private Pool
5	Private Residence





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Comfortable Room Facilities

Superior Double rooms

Air-conditioning with individual control / Heating
Bathroom with walk-in shower
Beach / Pool towels
Bedroom ceiling fan
Iron & ironing board
Coffee & tea making facilities with instant coffee and tea variety refilled daily
Direct dial telephone
Docking station
Hangers
Fire detector
Fresh "bar signature" lemon juice or Champagne service upon arrival at the reception lobby
Hair dryer, bathrobe, slippers, bath amenities
Heated pools in all room types with pools
Beach towels and beach bag
Mosquito repeller
JBL speaker-alarm
Individual balcony or terrace
Magnetic room card
Magnifying mirror
Mini bar (2 bottles of still water 1,5lt, 2 bottles of sparkling water 0,33ml, 2 Coca Colas 330ml, 2 Fanta lemon 330ml, 2 Fanta Orange 330ml, 2 bottles of beer 0,5ml, 3 bottles 0,375ml of wine, Red - Rose - White) refilled daily
Mini fridge
Nespresso coffee machine with 4 capsules, daily restocked
Smart satellite TV 50"
Personal amenities (laundry bag, sewing kit, dental kit, vanity kit, sleeping kit, shaving kit, envelope, stationery, polish sponge and brush, shoehorn)
Room floor: marble
Room furniture: double bed, bedside table, boudoir with mirror, normal size sofa bed, coffee table, luggage rack, waste bin, magazines holder
Room service (tray charge €10 per order)
Safe deposit box
Scale
Telephone in bathroom
Turn down service
Wi-Fi dedicated internet access 2MBPs/user

Superior Double Swim Up Sharing Pool

Same as Superior Double rooms +
Dedicated waiter service (10:00-18:00) by the pool, serving drinks

Bungalows & Junior Suites

Same as Superior Double rooms +
Bathroom with walk-in shower or bathtub



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Junior Suites Swim Up Sharing Pool

Same as Bungalows & Junior Suites + Dedicated waiter service (10:00-18:00) by the pool, serving drinks

Family Suites Private Courtyard

Same as Superior Double rooms +
2 Smart satellite TVs 50"

The family suites have a partition in the middle of the room so half can be a second bedroom or a comfortable lounge

Family Suites Swim Up Sharing Pool

Same as Superior Double Swim Up Sharing Pool rooms +
2 Smart satellite TVs 50"

The family suites have a partition in the middle of the room so half can be a second bedroom or a comfortable lounge

Family Two Bedroom Suite Swim Up Sharing Pool (Maisonette)

Same as Superior Double Swim Up Sharing Pool rooms +
Extra bathroom

These rooms feature 2 floors connecting with internal staircase where the ground floor can be a second bedroom or a comfortable lounge

Suites Swim Up Sharing Pool

Same as Family Suites Swim Up Sharing Pool +
Extra bathroom with an elegant extra-large bathtub
Individual veranda with furniture & sunbeds

Suite Sea Front Sharing Pool

Same as Family Suites Swim Up Sharing Pool +
Extra bathroom with an elegant extra-large bathtub
Individual balcony with furniture
Located on the 1st floor
Sunbeds at the sharing pool area

Suite Swim Up Private Pool

Same as Suites +
Individual veranda with sundeck, 4 sunbeds and furniture

Villas

The villa rooms feature two bedrooms and a comfortable lounge
Same as Suites Swim Up Private Pool facilities +
Extra TV
2 Bathrooms with an elegant extra-large bathtub
Individual courtyard & veranda with lounge & dining furniture



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Private Residence

The Private Residence feature two bedrooms and a comfortable lounge.

Same as Family Suites facilities +

Extra TV

The living room features a small kitchenette, with a microwave available upon request.

Individual balcony with furniture

Luxurious Bathroom Amenities

Head caps, cotton pads, single use razors and shaving gel, hand & body lotion, hair conditioner,

nail file, hygienic bags, single use toothbrush & toothpaste, tissues, sewing kit

Toilet paper, soap, foam bath & shampoo provision

Bathrobe, towels and slippers per guest

Hair dryer

Magnifying Mirror

Scale





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Food & Beverage Facilities

Breakfast

Main restaurant (specialized Greek and international cuisine with show cooking)
Destination Greek à la carte restaurant (For Superior double sharing pool and Sea front, Family two-bedroom suite, Villas, Junior suite sharing pool, Suites and Family suite sharing pool rooms only)

Brunch

Served at Italian à la carte restaurant (reservation required, upon availability)

Lunch

Main restaurant
Tex Mex à la carte restaurant (reservation required, upon availability)

Dinner

Main restaurant
Italian à la carte restaurant (reservation required, upon availability)
Destination Greek à la carte restaurant (reservation required, upon availability)
Steak House à la carte restaurant (reservation required, upon availability)
Pan-Asian à la carte restaurant (reservation required, upon availability)



Other F&B Facilities

Creperie with warm toasts, hot dogs and sweet treats by the pool
Fine Italian pizza station & show cooking near the beach (grab & go)
Beach BBQ daily near the beach (grab & go)
Lounge bar with sea view veranda serving international alcoholic drinks.
Pool bar
Wine Bar (adults only)
Beach bar among the umbrellas & the sun beds
Poolside service with refreshments is available to your sunbed for rooms with pool access
All-day outdoor theatre bar / disco with local international alcoholic drinks and international spirits
Café Rinela



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Additional F&B offerings

- 24h All-inclusive service
- Anniversary & Birthday Packages through online Concierge Platform
- Cotton candy cart (during the evening mini disco)
- Variety of coffee & freshly squeezed orange juice served during breakfast
- Vitamin bar during breakfast
- Greek breakfast corner & certified cretan cuisine
- Seasonal fruits cart at the main pool and beach
- International spirits
- Popcorn cart (during the evening mini disco)
- Room service 24h (tray charge €10 per order)
- Slush at the Pool bar and the Beach bar
- Waiter service by the pools and beach

Candlelight dinner by the beach

With limited availability (at extra charge); table reservation available at Concierge platform



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Recreation: Sports & Entertainment

Swimming

Outdoor swimming pools with fresh water, sun terrace from 08:00 to 20:00

Main pool area over 150m² from 08:00 to 20:00

Beach area

2 mini water slides for children (4-12 years old), from 10:00 to 18:00, supervised by lifeguard certified by Tuv Hellas

23 private or sharing swimming pools for particular room categories and types

All pools on the property are heated.

Separate adults only section in the beach

Sun beds and umbrellas on a sandy beach with easy access

Other leisure activities

Beach volley

New outdoor gym featuring a hexagon rig — perfect for calisthenics and bodyweight training

Conference room

Playroom with electronic games (at extra charge)

Darts, board games

Table tennis

1 tennis court

Spa center with an indoor pool (available at an extra charge, by reservation) operated by an external supplier.

Entertainment

Entertainment day and night by recreation team, performers, DJs and professional dancing, magician and acrobat artists, gymnastics, aerobics, games, shows in the theatre

Local community events support

Special events organised regularly

Sports & leisure attractions near the hotel

Boat trips via Mitsis Online Concierge platform, provided by external partners

Creta Aquarium, unique in Mediterranean Sea, available at 1.5 km from the hotel

Dinosauria Park, located in Gournes, available at 2.3 km from the hotel

Excursions all around Crete via Mitsis Online Concierge platform

Minoan Labyrinth (archeological site)

Water city aquapark at 1.5 km from the hotel



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For Our Little Ones

Children facilities

2 separate children pools with fresh water, from 10:00 to 18:00, supervised by lifeguard
1 pool with freshwater, from 08:00 to 20:00, supervised by lifeguard
2 mini water slides for children from 4-12 years old
Mini Club (4-7 years), operating all season, and playground (10:00-18:00) available, with parents' check-in & check-out Signature certified by Ebetam Mirtec
Recreation programmes and children disco

Infant facilities

Baby cots
Highchairs in all restaurants
Infant package: bottle warmer, steriliser, baby monitor, potty (upon request)



Other Hotel Facilities & Services (A-Z)

Facilities

ATM machine at the lobby
Blue Flag awarded beach area with smooth sandy access for the children & free sunbeds and umbrellas
Hairdresser services (available at an extra charge), located within the Spa.
Small library
Lounge bar, located opposite the reception area
Main veranda
Outdoor open-air theatre
Outdoor parking area within the hotel premises
Pool area
Games room, mini market, boutique, jewellery shop, photography station
Spa (at extra charge), operated by external supplier

General services

Baby-sitting through our online Concierge Platform (at extra charge)
Car rental office
Concierge / Groom
Currency exchange service
Daily bath linen change - towel change (upon request)



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Daily newspapers and magazines (at extra charge) located in the mini market
Fresh beach towels and beach bag in the room upon arrival
Florist on call (at extra charge)
Free airport transfer exclusively for online bookings through www.mitsis.com
Hotel Directory available via QR code
Laundry & dry-cleaning service (at extra charge)
Lifeguard by the pools and beach
Luggage storage
Medical coverage (24-hour doctor on call, at an extra charge – with visits twice a day).
Multilingual staff
Online concierge to book hotel services, transfers & excursions
Online table reservation for a la carte restaurants
Reception services 24h
Room service 24h upon request (tray charge 10 euro per order)
Service around the pool & beach
Transfers (at extra charge)
Turndown service
Wake up service
Wi-Fi dedicated internet access 2MBPs/user in all hotel areas

Services upon request

Pillow choice

Business services

Conference room for 100 pax
Photocopy service

With compliments for our guests

Gift to all guests one day before departure
Gift to all kids according to age group upon arrival
Special gifts according to tier for Storytellers by Mitsis guests in the room one day before departure

Credit cards

Visa, MasterCard, Maestro, Amex, Diners, American Express

Day Use

Available upon request at least one day in advance, subject to availability, for an additional charge.
Requests must be made through the online system or the Front Desk

Additional climate crisis resilience fees of 15€ (April-October) and 4€ (November-March) per room, per day, will be collected upon arrival at the check-in (subject to government policy).